Presentation

Berendsen / Elis

SERVICE PLANNER

Brief introduction

We wanted to make maintenance and the fulfillment of repetitive tasks
more structured for the technicians.
Therefore, we developed Service Planner.

Service Planner gives your technicians an overview like never before.
Their daily maintenance tasks will show each day according to the
chosen service frequency and the technician can document the fulfillment of
the task.

Service Planner brings together repetitive maintenance tasks,
documentation and serves as a databank for the machines.

We are currently running on our version 2.0 of the system.
The version is continuously under development.

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What is Service Planner?

- Systematization of maintenance tasks on machines

- Securing documentation

- Digital database for the machine park

- Tool for both management and for technicians

- Generates machine data for use in decision making (Buying / Replacement of machines)
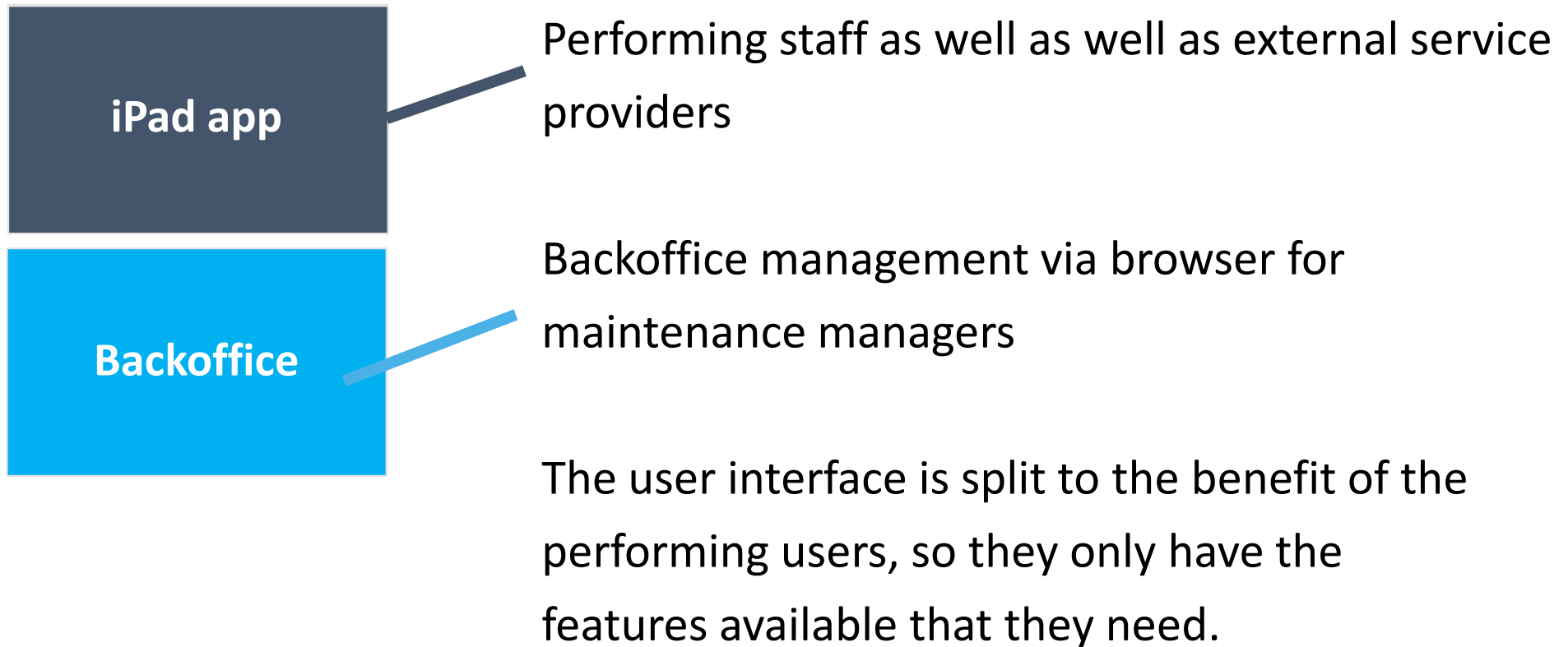
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Documentation

- Documentation of fulfillment of tasks via log and QR scan
- Changelog of all events on machines / units
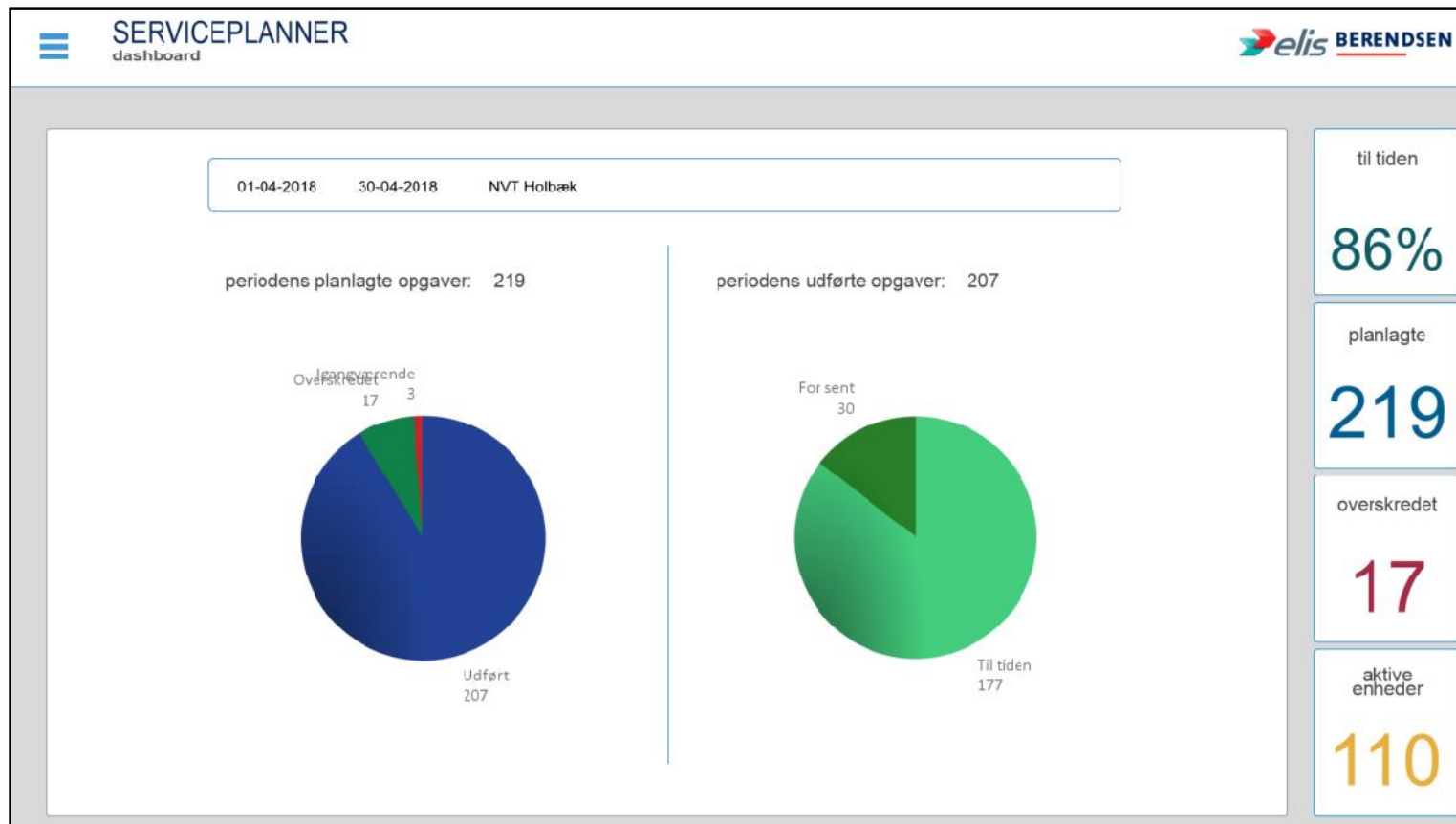
Positive audit response from

Two-part interface

iPad app

Backoffice

Performing staff as well as well as external service providers

Backoffice management via browser for maintenance managers

The user interface is split to the benefit of the performing users, so they only have the features available that they need.

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Backoffice
features

Backoffice dashboard

How many tasks are done / planned in the period / done after deadline

How many units / machines are active

Upcoming features on dashboard:

Number of planned tasks for the coming 7 days.

Management of corrective actions

As well as a number of other initiatives

Creation and display of units / machines

Upcoming features:

Tab with safety issues on the machine across departments.

Creation and display of tasks + Checklists 1/2

Creation and display of tasks + checklists 2/2

tilføj oplysninger om opgaven der ønskes udført.

Kvartalsvis service af vaskemaskine.

Gøremål	Felttype
Kontrol / Rengøring af elmotor	● Checkbox ○ InputField
Rengøring af niveauføler	● Checkbox ○ InputField
Rengøring af el-skab	● Checkbox ○ InputField
Rengøring generelt	● Checkbox ○ InputField
Afprøvning af nødstop	● Checkbox ○ InputField
Kontrol af tromle / svejsninger	● Checkbox ○ InputField
Gøremål	

The tasks for each machine is created and is added a number of todos. You can choose between check-box or entryfield for each todo.

The input field can be used for reading of meters or similar with the purpose of generating af report.

Documentation and activitylog

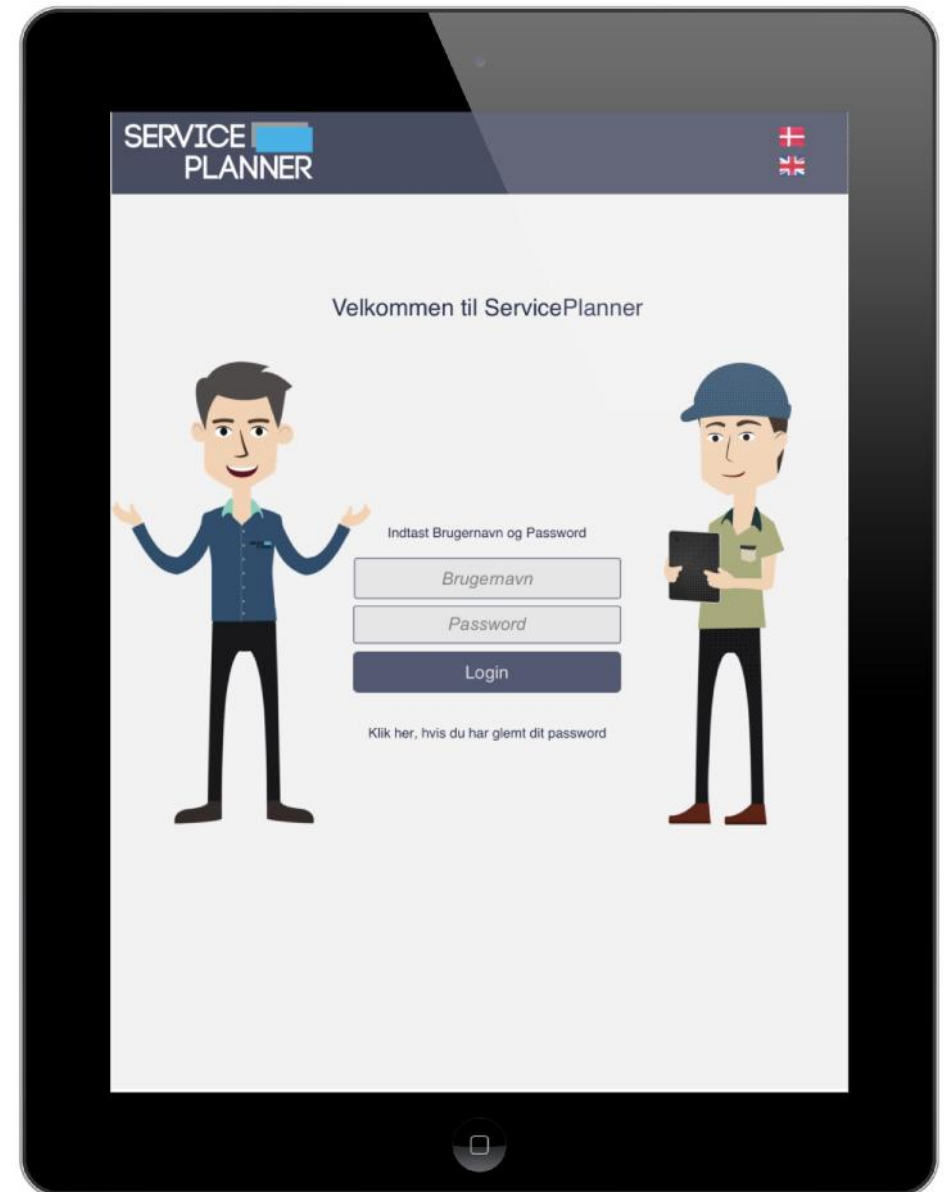All done tasks on the specific machine/unit are tracked in the machines/units activity log.

Features
Performing users

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Login

- On the ipad app's login page, the user fill out the username (e-mail) and their password.

- If a user forgets their password, our system can send an e-mail with the code within a few seconds.

The task list

- The task list for the performing users

- Displays the status of tasks with colors and text (Red: Overdue, Green: Today, Yellow: Ongoing, Blue: Planned

- The documentation of doing the actual task is done by checking the todos on the task and scanning the machines Service Planner QR code.

- On the task list, employees can sort by device type or on which team they want to see tasks for.
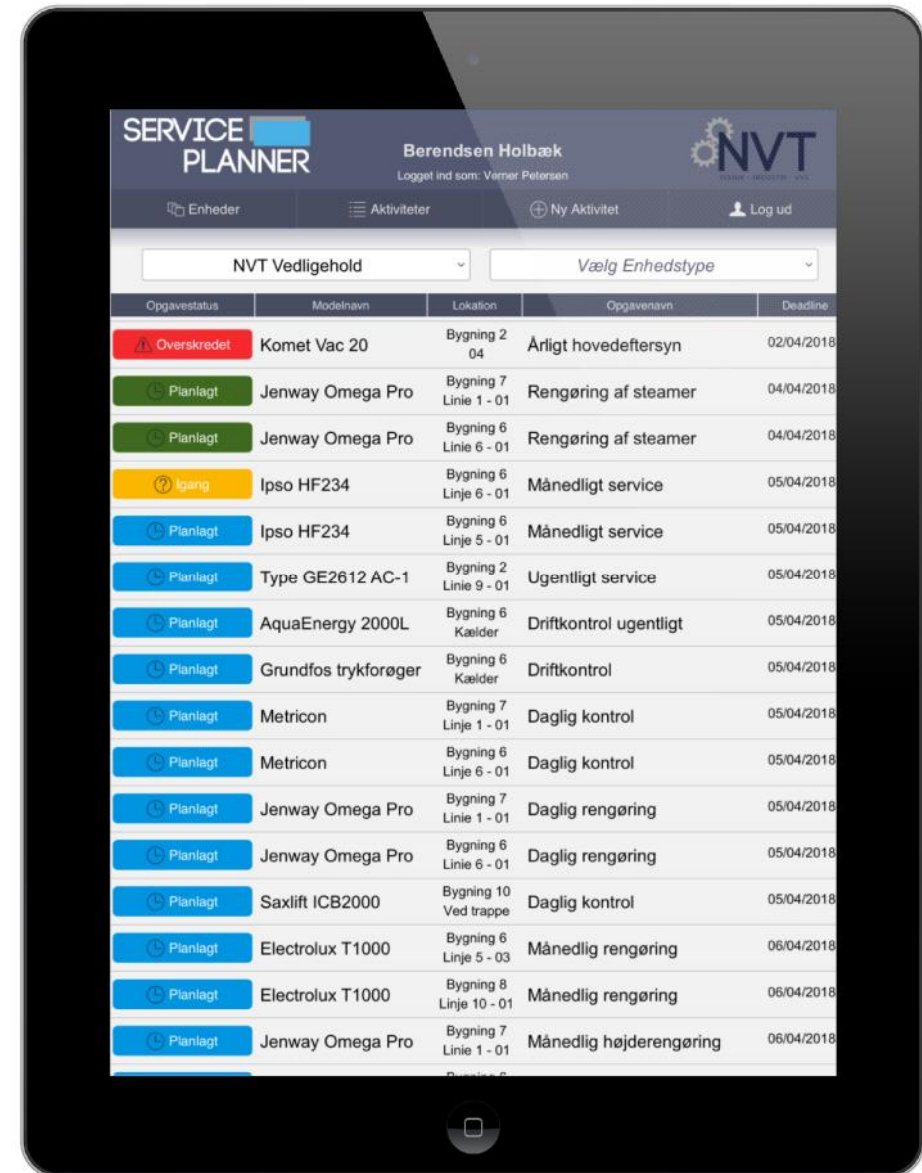
Performing a task

- The task is opened by scanning QR code on the machine. (QR –scan is optional,, but leads to increased documentation)

- Then the tasks todos will be displayed

- The performing users can choose to complete the task or mark it as ongoing..

- In addition, the performing user can send a corrective action notice to its manager for an observation / additional task that should be done on the machine/unit
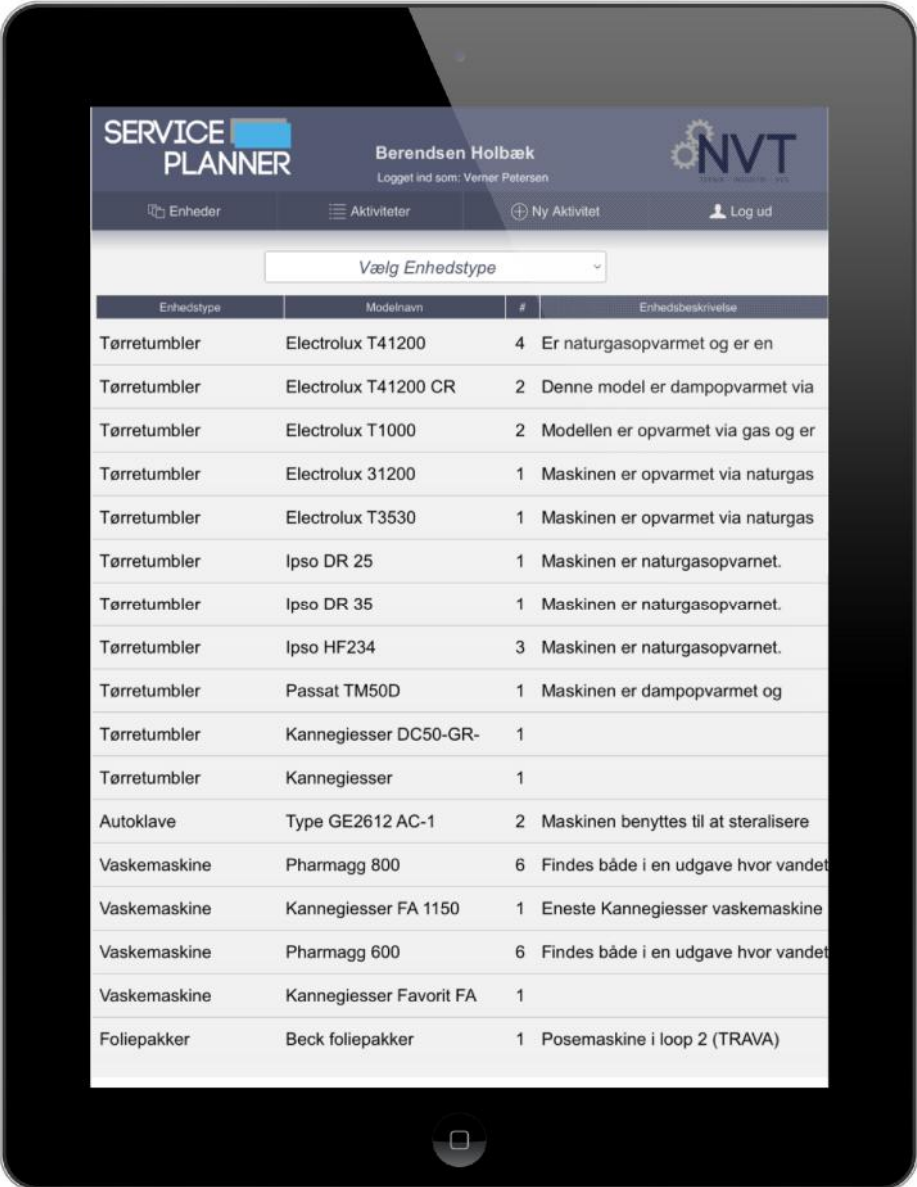
List of models

- The user can find the created models that are related to the users organisation.

- Under each model the user will find the models units. This means that the recurring tasks only should be set up once for each model, no mather how many units that are under the model.

- The model list can be sorted by device type so that users can view only tumblers or washing machines.

Display of a model and its units

- After selecting a specific model, the performing user will be able to see the list of the available units and then see data for each device.

- Every unit is marked with a location description and the building they are placed in.

- Additionally, the user can access:
- Activitylog (Log of all activities)
- Files (Download / Upload files)
- Suppliers (See model specific suppliers)
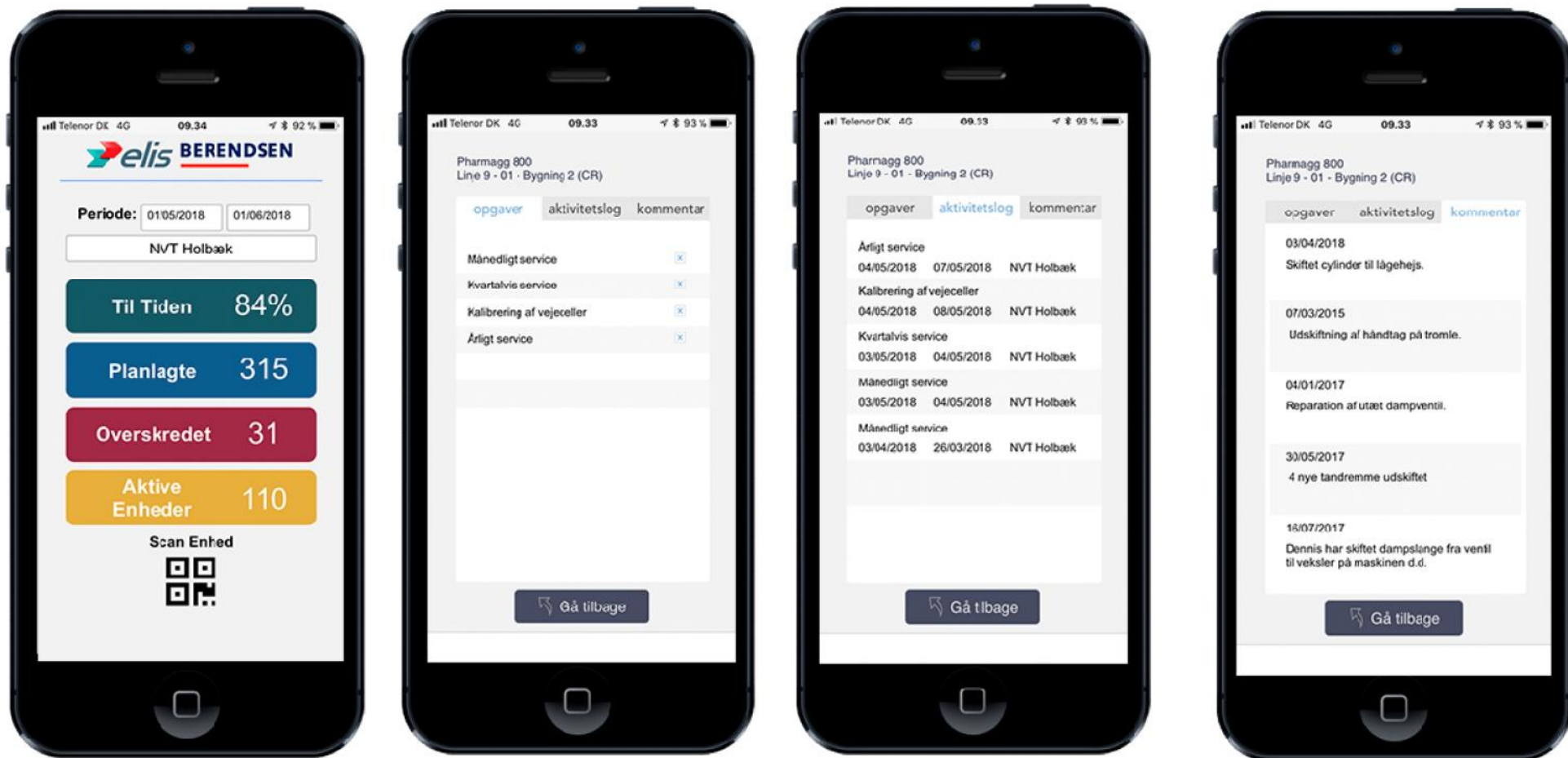- Comment (Add comments to the unit)
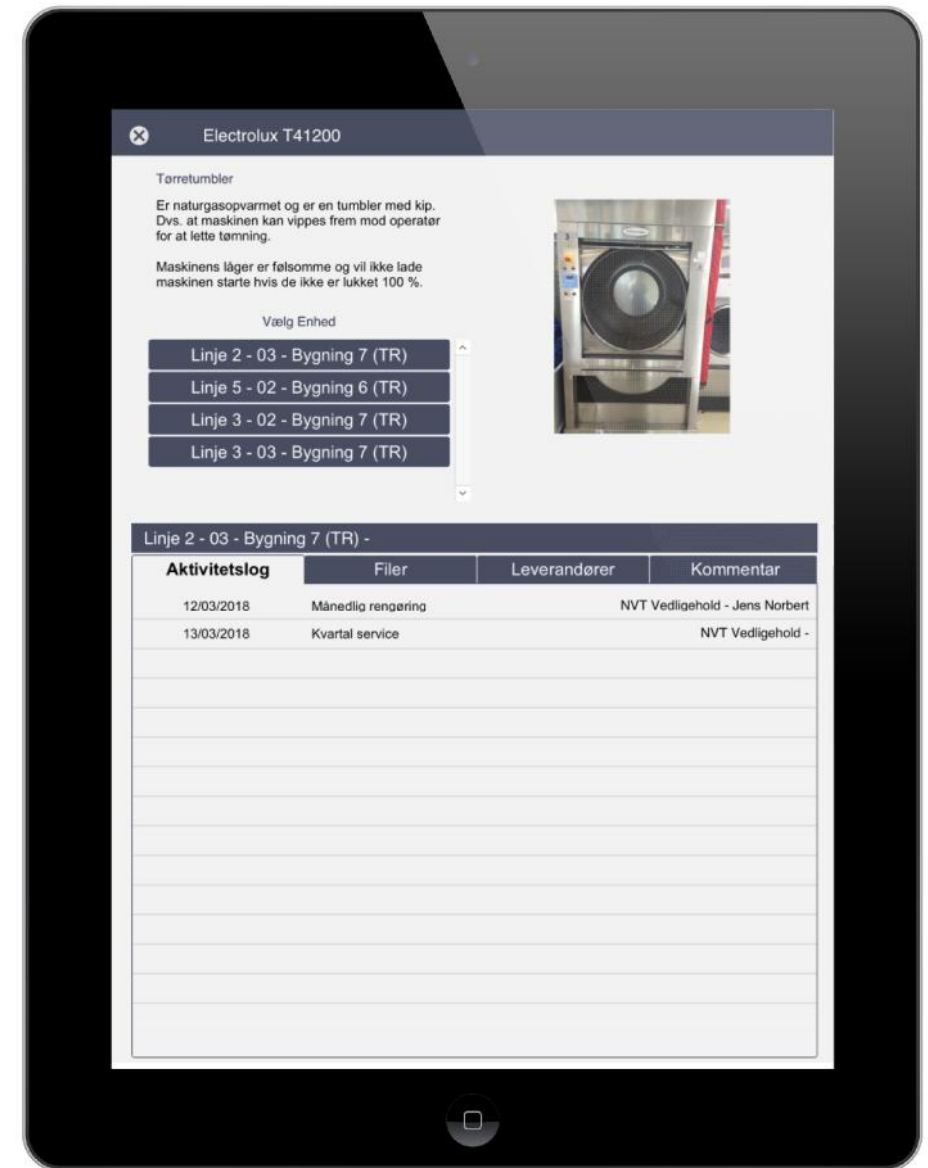
File upload on units
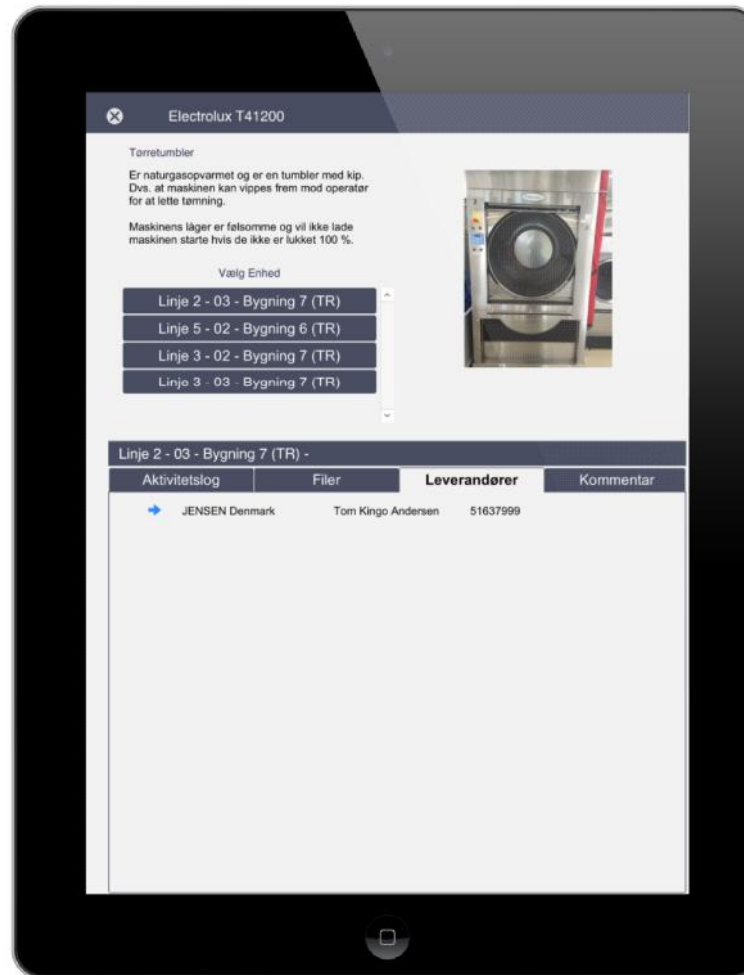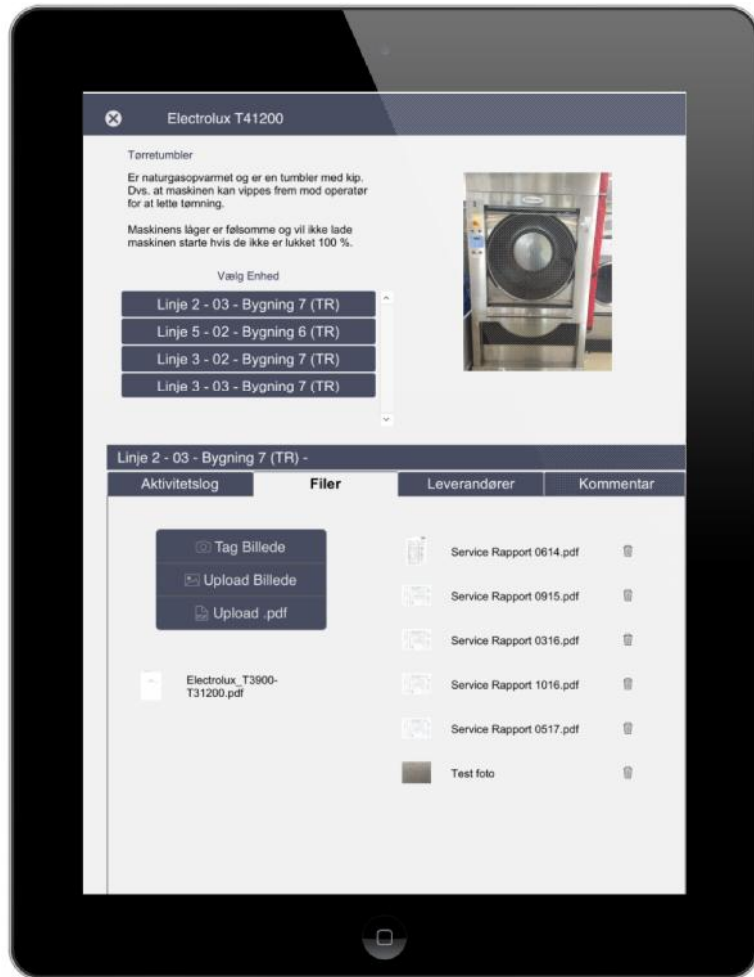
Quick-view iPhone app

The generel user interface is made for iPad, but we have created an interface for iPhone that makes it possible to get easy information from a machine by scanning the machines QR code. The app also gives quick overview of the maintenance performance.

Thank you for taking a closer look at our system

You are very welcome to contact us if you have any questions.

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